

Idaho Ancient Grains - Terms & Policies Terms & Conditions

Effective Date: May 21, 2025

By accessing IdahoAncientGrains.com or purchasing our products, you agree to the following terms and conditions.

Please read them carefully before using our website.

1. Product Use

All products sold on this site are intended for personal, non-commercial use. We make no guarantees of specific outcomes or health benefits. Use of our products is at your own discretion.

2. Order & Payment

All orders are securely processed through our third-party payment provider. We reserve the right to cancel or refuse any order at our sole discretion, including orders that appear fraudulent or in violation of our policies.

3. Shipping & Delivery

We ship to U.S. addresses. Delivery times are estimates and may vary based on location and product availability. We are not responsible for delays caused by carriers or circumstances beyond our control.

4. Returns & Refunds

Due to the nature of food products, all sales are final. If you receive a damaged or incorrect item, please contact us at info@idahoancientgrains.com within 7 days of delivery so we can resolve the issue.

5. Intellectual Property

All content on this website-including images, text, logos, and product descriptions-is the property of Idaho Ancient Grains and may not be used or reproduced without written permission.

6. Limitation of Liability

We are not liable for any indirect, incidental, or consequential damages arising from the use or misuse of our website or products.

7. Modifications

We reserve the right to update or modify these Terms & Conditions at any time without prior notice. Your continued use of the website constitutes acceptance of the most current version.

8. Privacy

Your personal information is handled according to our Privacy Policy. We do not sell or share your information except as required to process your order or comply with legal obligations.

9. Contact Us

If you have any questions about these Terms, please contact us: Email:

info@idahoancientgrains.com

Refund Policy

Due to the perishable nature of our food products, all sales are final. We do not offer refunds or exchanges unless the product arrives damaged or the wrong item was sent. If you experience an issue with your order, please email us at info@idahoancientgrains.com within 7 days of receiving your package. Include your order number and a photo of the issue, and we will work with you to find a solution.

Shipping Policy

We currently ship within the United States only. Orders are typically processed within 2-3 business days. Once shipped, delivery times may vary based on your location and carrier service. You will receive a tracking number once your order has been dispatched. We are not responsible for delays caused by shipping carriers or circumstances beyond our control.

Privacy Policy

We respect your privacy. When you place an order or interact with our site, we collect personal information such as your name, email, shipping address, and payment details. This information is used solely to process orders and communicate with you regarding your purchases. We do not sell or rent your personal information to third parties. Your data may be shared with trusted partners like payment processors or shipping carriers solely for order fulfillment. You can request to review, update, or delete your personal data at any time by contacting us at info@idahoancientgrains.com.